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Access Statement

INFORMATION REGARDING ACCESSIBILITY AT THE AUSTRIA TREND HOTEL SAVOYEN VIENNA

All floors of our hotel can be accessed via lift.

ROOMS

- Our hotel has 6 rooms which are specially equipped for people with specific requirements
 - Door width of our accessible rooms: 85 cm
 - Continuous mattress (160 x 200)
 - The bathrooms have showers which are fully accessible in addition to a shower seat
 - Disabled alarm
 - Accessible rooms are situated at the beginning of the corridor
 - Standard chaperone rooms with connecting doors are available
 - Light switches are fitted at a height of approximately 1 metre in all rooms, and are also accessible for wheelchair-users
 - All showers and toilets are fitted with emergency cords (direct alarm to reception)
 - The minibar, coffee and tea-making facilities and the safe are also fitted so that they are accessible

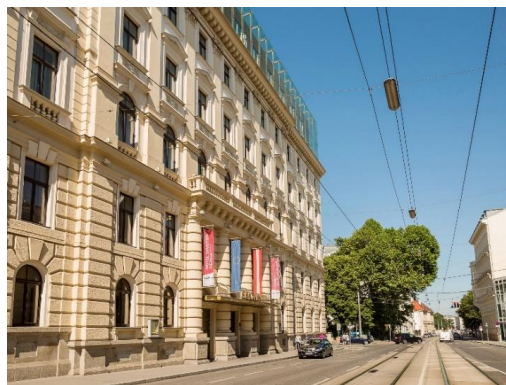


- All of our hotel rooms and hotel corridors are fitted with carpets.
- Our restaurant on the first floor has an accessible entrance and is fitted with parquet flooring. The restaurant on the 7th floor can be reached using our five accessible lifts and is fitted with carpet.
- Meals are self-service at the buffet; coffee and tea is also available for you to help yourself to. We are happy to serve any meals and drinks directly to your table if desired. It is also possible to have breakfast in your room.
- Please contact our service staff upon arrival at the restaurant. We would be happy to allocate you a convenient place which is suitable for wheelchair users if necessary.
- Our lobby-lounge (communal area) is also accessible.



ACCESSIBILITY & ARRIVAL

- You can reach the hotel by public transport both from Vienna Airport and from the central railway station in Vienna using the disabled access facilities.
- In addition, we can organise an accessible taxi transfer directly from the airport arrivals hall.
- If you are arriving by car, you may park in the taxi zone directly in front of the hotel. To park your car, there is an indoor car park available (€18/24 hours). Parking on the streets is only free at the weekend.
- We would naturally be happy to assist you with your luggage on your arrival at the hotel; please contact our reception team.



GENERAL

- Our reception is staffed 24 hours a day and is available to assist you in all matters at any time.
- A wheelchair is available to borrow from our hotel if required.
- The hotel has five spacious accessible lifts.
- In addition, all of our function rooms are accessible.

We would like to wish you a pleasant stay at our hotel which creates *lasting* memories.

With kind regards

Martin Pfeifer
General Manager